



Membertou
ENTERTAINMENT CENTRE

RETURN TO IN-PERSON BINGO SEPTEMBER 2020

CUSTOMER GUIDELINES

GENERAL INFORMATION

- Opening week special prizes will include a \$3000 must go jackpot for games on September 1st, September 4th, and September 5th. Jackpots will return to \$3000 starting in 48 numbers on September 8th.
- Jackpots and toonie pots in play prior to closing will be held until we reopen at full capacity.
- Doors will be locked until 3:30PM on Tuesday, September 1st. Customers must line-up 6FT apart outside of the building, this will be enforced by security. At 3:30PM customers will be allowed to enter the building in groups of 5-10 and select their own seating. * THERE WILL BE NO OPTION TO SAVE SEATS FOR OTHER INDIVIDUALS AT THIS TIME. FIRST COME, FIRST SERVE *
- Card sales will begin at 4:00PM.
- Contact tracing will take place at the door before entering the building.
- Card prices will remain the same. Machine prices are as follows:
 - 30 on \$15
 - 45 on \$20
 - 60 on \$25
 - 75 on \$30
- The Membertou Entertainment Centre is a SCENT FREE environment. This policy will be enforced by staff.
- Once inside the facility, all seated customers will remain 6FT apart at all times, regardless of personal bubbles.
- Masks are required to be worn by customers when entering and exiting the building. Once seated for the evening, customers may remove their masks. Masks must be worn when walking to and from the washroom.
- Maximum of 120 players in non-smoking area.
- Maximum of 40 players in each smoking room.
- Maximum of 12 players in balcony area.
- Customers in the non-smoking area will be required to go outside to smoke, and will not be permitted to go into the smoking area.



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CARD SALES

- Customers will remain seated and staff will take their card order, and then will deliver booklets, machines, players card, game sheet, and door stub ticket to the customer.
- Customers may leave after cards are purchased.
- There will be no Bonanza or Fast Track at this time. Jackpots will resume when the facility returns to full capacity.
Jack-it-Up
- Customers are required to remain in their seats when purchasing jack-it-up tickets.
Canteen
- Full canteen services will be available. All customer orders will be placed from their seats. Staff will wait on customers, and deliver their food and beverage to their tables.
- Kitchen will close at 7PM.

HOUSEKEEPING / SANITIZATION

- A new cleaning protocol has been implemented to ensure that proper sanitization measures for the facility are being met. This includes additional staffing tasked with cleaning high touch surfaces, and machines regularly.
- Directional signage will be placed on the floor, as well as the doors. There will be designated entrance and exit doors each night.

ONLINE BINGO

- Online bingo games will continue weekly on Thursdays and Sundays.
- Cards for online bingo can now be purchased during in person bingo